

## Investor Charter <u>Data for every month ending for November 2025</u>

| S<br>N | Receive d from               | Carrie d forwa r d from previ o us month | Recei<br>ve d<br>duri<br>ng<br>the<br>mo<br>nth | Total<br>Pending | Resolved* | Pending at<br>the end of the<br>month** |                                       | Average<br>Resoluti<br>on time^<br>(in days) |
|--------|------------------------------|--|---|------------------|-----------|---|---------------------------------------|--|
|        |                              |  |   |                  |           | Pending for les s tha mo nth s          | Pending<br>for more<br>than<br>3moths |  |
| 1      | 2                            | 3  | 4   | 5                | 6         |   | 7                                     | 8  |
| 1      | Directly from<br>Investors   | 0  | 0   | 0                | 0         |   | 0                                     | 0  |
| 2      | SEBI<br>(SCORE S<br>2.0)     | 0  | 0   | 0                | 0         |   | 0                                     | 0  |
| 3      | Stock<br>Exchanges           | 0  | 0   | 0                | 0         |   | 0                                     | 0  |
| 4      | Other<br>Sources (if<br>any) | 0  | 0   | 0                | 0         |   | 0                                     | 0  |
| 5      | Grand<br>Total               | 0  | 0   | 0                | 0         |   | 0                                     | 0  |



## Trend of monthly disposal of complaints

| SN                                 | Month             | Carried forward from previous month | Received | Resolved<br>* | Pending<br>** |
|------------------------------------|-------------------|-------------------------------------|----------|---------------|---------------|
| 1                                  | 2                 | 3                                   | 4        | 5             | 6             |
| 1.                                 | April 2024        | 0                                   | 0        | 0             | 0             |
| 2.                                 | May 2024          | 0                                   | 0        | 0             | 0             |
| <ol> <li>3.</li> <li>4.</li> </ol> | June 2024         | 0                                   | 02       | 02            | 0             |
| 4.                                 | July 2024         | 0                                   | 0        | 0             | 0             |
| 5.                                 | August 2024       | 0                                   | 0        | 0             | 0             |
| 6.                                 | September 2024    | 0                                   | 02       | 02            | 0             |
| 7.                                 | October 2024      | 0                                   | 0        | 0             | 0             |
| 8.                                 | November 2024     | 0                                   | 0        | 0             | 0             |
| 9.                                 | December 2024     | 0                                   | 0        | 0             | 0             |
| 10.                                | January 2025      | 0                                   | 0        | 0             | 0             |
| 11.                                | February 2025     | 0                                   | 0        | 0             | 0             |
| 12.                                | March 2025        | 0                                   | 0        | 0             | 0             |
| 13.                                | April 2025        | 0                                   | 0        | 0             | 0             |
| 14.                                | May 2025          | 0                                   | 0        | 0             | 0             |
| 15.                                | June 2025         | 0                                   | 0        | 0             | 0             |
| 16.                                | July 2025         | 0                                   | 0        | 0             | 0             |
| 17.                                | August 2025       | 0                                   | 0        | 0             | 0             |
| 18.                                | September<br>2025 | 0                                   | 0        | 0             | 0             |
| 19.                                | October 2025      | 0                                   | 0        | 0             | 0             |
| 20.                                | November 2025     | 0                                   | 0        | 0             | 0             |
|                                    | Grand total       | 0                                   | 04       | 04            | 0             |



## Trend of annual disposal of complaints

| SN | Year           | Carried<br>forward<br>from<br>previous<br>year | Received during the year | Received<br>During the<br>year | Pending at<br>the end of<br>the year |
|----|----------------|--|--------------------------|--------------------------------|--------------------------------------|
| 1  | 2021-22        | 0  | 06                       | 06                             | 0                                    |
| 2  | 2022-23        | 0  | 05                       | 05                             | 0                                    |
| 3  | 2023-24        | 0  | 04                       | 04                             | 0                                    |
| 4  | 2024-25        | 0  | 04                       | 04                             | 0                                    |
| 5  | 2025-26        | 0  | 0                        | 0                              | 0                                    |
|    | Grand<br>Total | 0  | 19                       | 19                             | 0                                    |