

## Annexure A

### Escalation Matrix for Exchanges:

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	Ms. Alpana Gupta	26/257 B, Sultan Ganj, Near Ashish Palace, Agra-282 004	+91-562-4266600	<a href="mailto:complaint@rmoneyindia.com">complaint@rmoneyindia.com</a>	Mon To Sat; 09:00 AM To 6:00 PM
Head of Customercare	Mr.Amit Govil	26/257 B, Sultan Ganj, Near Ashish Palace, Agra-282 004	+91+562-4039227	<a href="mailto:agovil@rmoneyindia.com">agovil@rmoneyindia.com</a>	Mon To Sat; 09:00 AM To 6:00 PM
Compliance Officer	Mr.Raghib Husain	26/257 B, Sultan Ganj, Near Ashish Palace, Agra-282 004	+91-562-4039212	<a href="mailto:rhussain@rmoneyindia.com">rhussain@rmoneyindia.com</a>	Mon To Sat; 10:00 AM To 7:00 PM
COO	Mr. Manoj Gupta	26/257 B, Sultan Ganj, Near Ashish Palace, Agra-282 004	+91-562-4039217	<a href="mailto:mgupta@rmoneyindia.com">mgupta@rmoneyindia.com</a>	Mon To Sat; 10:00 AM To 7:00 PM

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