## Investor Charter <u>Data for every month ending for February 2025</u>

| S<br>N | Receive d from               | Carrie<br>d<br>forwar<br>d from<br>previo<br>us<br>month | Recei<br>ve d<br>duri<br>ng<br>the<br>mo<br>nth | Total<br>Pending | Resolv<br>e d* | Pending at the end of the month**       |                                       | Average<br>Resoluti<br>on time^<br>(in days) |
|--------|------------------------------|--|---|------------------|----------------|---|---------------------------------------|--|
|        |                              |  |   |                  |                | Pending<br>for less<br>than 3<br>months | Pending<br>for more<br>than<br>3moths |  |
| 1      | 2                            | 3  | 4   | 5                | 6              | 7                                       |                                       | 8  |
| 1      | Directly from Investors      | 0  | 0   | 0                | 0              | 0                                       |                                       | 0  |
| 2      | SEBI<br>(SCORE S<br>2.0)     | 0  | 0   | 0                | 0              | 0                                       |                                       | 0  |
| 3      | Stock<br>Exchanges           | 0  | 0   | 0                | 0              | 0                                       |                                       | 0  |
| 4      | Other<br>Sources (if<br>any) | 0  | 0   | 0                | 0              | 0                                       |                                       | 0  |
| 5      | Grand<br>Total               | 0  | 0   | 0                | 0              | 0                                       |                                       | 0  |

## Trend of monthly disposal of complaints

| SN  | Month          | Carried forward from previous month | Received | Resolved<br>* | Pending ** |
|-----|----------------|-------------------------------------|----------|---------------|------------|
| 1   | 2              | 3                                   | 4        | 5             | 6          |
| 1.  | April 2024     | 0                                   | 0        | 0             | 0          |
| 2.  | May 2024       | 0                                   | 0        | 0             | 0          |
| 3.  | June 2024      | 0                                   | 02       | 02            | 0          |
| 4.  | July 2024      | 0                                   | 0        | 0             | 0          |
| 5.  | August 2024    | 0                                   | 0        | 0             | 0          |
| 6.  | September 2024 | 0                                   | 02       | 02            | 0          |
| 7.  | October 2024   | 0                                   | 0        | 0             | 0          |
| 8.  | November 2024  | 0                                   | 0        | 0             | 0          |
| 9.  | December 2024  | 0                                   | 0        | 0             | 0          |
| 10. | January 2025   | 0                                   | 0        | 0             | 0          |
| 11. | February 2025  | 0                                   | 0        | 0             | 0          |
|     | Grand total    | 0                                   | 04       | 04            | 0          |

## Trend of annual disposal of complaints

| SN | Year           | Carried<br>forward<br>from<br>previous<br>year | Received<br>during the<br>year | Received<br>During the<br>year | Pending at<br>the end of<br>the year |
|----|----------------|--|--------------------------------|--------------------------------|--------------------------------------|
| 1  | 2021-22        | 0  | 06                             | 06                             | 0                                    |
| 2  | 2022-23        | 0  | 05                             | 05                             | 0                                    |
| 3  | 2023-24        | 0  | 04                             | 04                             | 0                                    |
| 4  | 2024-25        | 0  | 04                             | 04                             | 0                                    |
|    | Grand<br>Total | 0  | 19                             | 19                             | 0                                    |