

Annexure A

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Mr. Ankur Kulshreshtha	26/257 B, Sultan Ganj, Near Ashish Palace, Agra-282 004	+91-562-4266600	complaint@rmoneyindia.com
Head of Customer care	Mr. Amit Govil	26/257 B, Sultan Ganj, Near Ashish Palace, Agra-282 004	+91+562-4039227	helpdesk@rmoneyindia.com
Compliance Officer	Mr. Narendra Chauhan	26/257 B, Sultan Ganj, Near Ashish Palace, Agra-282 004	+91-562-4039212	rmcompliance@rmoneyindia.com
CEO	Mr. Saurabh Mittal	26/257 B, Sultan Ganj, Near Ashish Palace, Agra-282 004	+91-562-4039217	saurabh.mittal@rmoneyindia.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.