## TREND OF MONTHLY COMPLAINTS DISPOSAL

BY: STOCK BROKER: RAGHUNADAN CAPITAL

**PRIVATE LIMITED** 

| S.No. | Month       | Carried<br>forward<br>from<br>previous<br>month | Received<br>during the<br>month | Resolved* | Pending** |
|-------|-------------|---|---------------------------------|-----------|-----------|
| 1     | 2           | 3   | 4                               | 5         | 6         |
| 1     | APRIL 2021  | 0   | 0                               | 0         | 0         |
| 2     | MAY 2021    | 0   | 0                               | 0         | 0         |
| 3     | JUNE 2021   | 0   | 0                               | 0         | 0         |
| 4     | JULY 2021   | 0   | 0                               | 0         | 0         |
| 5     | AUG 2021    | 0   | 0                               | 0         | 0         |
| 6     | SEP 2021    | 0   | 0                               | 0         | 0         |
| 7     | OCT 2021    | 0   | 0                               | 0         | 0         |
| 8     | NOV 2021    | 0   | 0                               | 0         | 0         |
| 9     | DEC 2021    | 0   | 0                               | 0         | 0         |
| 10    | JAN 2022    | 0   | 0                               | 0         | 0         |
|       | Grand Total | 0   | 0                               | 0         | 0         |

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.